



**COUNTRY**  
**LANDSCAPES, INC.**  
*Distinctive Landscapes Since 1981*

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Ames, IA 50010

1818 Dan's Drive NW  
North Liberty, IA 52317

3210 Hwy 122  
Clear Lake, IA 50428

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## WARRANTY INFORMATION

### PLANT WARRANTY

COUNTRY LANDSCAPES, INC. guarantees that our plants are hardy and healthy. We will provide a replacement for any TREE, SHRUB, VINE, or PERENNIAL (purchased in a container of 1 quart or larger) that dies for any reason other than neglect or damage for 1 year from the date of purchase. Neglect consists of under watering or over watering. Damage includes the following: insect, rabbit, deer or other animal damage, mower or trimmer damage, vandalism damage, and wind, hail or lightning damage.

COUNTRY LANDSCAPES, INC. does not warranty any plant purchased in a container smaller than 1 quart or any plant purchased in flats.

PLANTING LABOR CHARGES are covered for a period of 1 year from the date of purchase under this warranty, if Country Landscapes, Inc. installed the plant.

We reserve the right to substitute a different plant variety after the first replacement if we determine that the original plant is not adapted to the site.

#### TO EXERCISE WARRANTY:

You must present your copy of the sales receipt to exercise your warranty. We will need it to establish proof of purchase, plant species and size. If a plant dies and death is not attributed to any of the above limitations, bring this receipt to our store. We will provide you with a replacement free of charge.

You have the option to "trade up" to a larger size plant. We will apply the original purchase price of the plant that died toward the price of a larger plant.

### HARDSCAPE WARRANTY

#### RETAINING WALLS

*Retaining walls* are guaranteed, to the original owner, against defects in materials and workmanship for a period of ten (10) years. This guarantee is non-transferable. If, during this period, the wall should fall over or develop a negative batter (away from the slope), Country Landscapes, Inc. will repair the wall at no cost to the owner.

*This guarantee does not cover* failures of the wall that result from vandalism, settling from previous construction excavation or trenching, burrowing animals, construction or change of grade above the wall, and acts of God. The individual retaining wall stones are **not** guaranteed against cracking or a change in color – this weathering of native Iowa limestone is a natural process and does not affect the structural integrity of the wall. Segmental concrete retaining wall stones are guaranteed not to break or fade for as long as you occupy the property.

#### PAVER AND FLAGSTONE PROJECTS (Patios, Drives and Walkways)

*Paver and flagstone projects* are guaranteed, to the original owner, against defects in materials and workmanship for a period of ten (10) years. This guarantee is non-transferable. If, during this period, the patio or walkway develops readily apparent areas of settling or heaving, Country Landscapes, Inc. will repair at no cost to the owner.

*This guarantee does not cover* failures of the patio or walkway that result from vandalism, settling from previous construction excavation or trenching, burrowing animals, traffic load exceeding the design, and acts of God. Individual flagstones are **not** guaranteed against cracking or a change in color – this weathering of native Iowa limestone is a natural process and does not affect the structural integrity of the patio or walkway. Individual concrete paving stones are guaranteed not to break or fade for as long as you occupy the property.

#### PONDS

*Ponds* are guaranteed, to the original owner, against defects in materials and workmanship for a period of one (1) year. This guarantee is non-transferable. If, during this period, the pond develops leaks or failures in any of its components, Country Landscapes, Inc. will repair the pond at no cost to the owner.

*This guarantee does not cover* maintenance items such as replacing water lost to evaporation, algae and weed control, leaks due to build-up of foreign objects in streams or skimmer, replacement of stones dislodged as a result of human or animal activities in or around the pond, and damage by burrowing animals. This guarantee also excludes problems caused by electrical outages and tripped circuit breakers or Ground Fault Interrupters (GFI's).